

CONSULTATION MANAGER

in the TRANSPORT SECTOR



Australian Government



ARTC



transurban



VicTrack



vicroads



GoldlinQ
Gold Coast Light Rail



Australian Rail Track Corporation manages and maintains a rail network of 8,500km. ARTC uses CM to build a complete dossier of its interactions with media, landowners, local communities and stakeholders – minimizing risk of project delay. Major projects include the **Sydney Metropolitan Freight Network** and recently, **Inland Rail**, a 10-year, **\$10b** project requiring consultation of over 50,000 properties.

Transport for NSW and **Roads and Maritime Services** are responsible for New South Wales' transport strategy. CM is used as a risk mitigation measure across all asset management and infrastructure projects and ensures managers stay abreast of emerging issues. Recent projects include Sydney Light Rail, a **\$2.2b** integrated public transport system, the **\$1.7b Hunter Expressway** and the 10-year **\$3.6b Western Sydney Infrastructure Plan**.

Australian Department of Infrastructure is responsible for national policies and programs that evaluate, plan and invest in infrastructure. The **\$2.5b Western Sydney Airport Project** is one of the largest and most high profile infrastructure developments in Australia. CM tools were used to manage the EIS public submissions process, attracting over 5,000 submissions. The process maximized inclusiveness and simplified procedures, ensuring a high level of public and client confidence throughout.

Transurban manages toll road networks across the US and Australia. CM is used to manage stakeholder, government, media, and community relations on all joint venture infrastructure projects. Current projects include the **\$5.5b Western Distributor** and the **CityLink-Tulla Widening** – a **\$1.28b** project joining three of Melbourne's motorways.

New Zealand Transport Agency, delivers transport solutions on behalf of the New Zealand government. CM is a key component of their communications strategy, ensuring accurate engagement with all stakeholders on infrastructure projects. Notable projects include the **Auckland Airport** transport works.

Department of Transport and Main Roads manages Queensland's integrated transport environment. CM is used across all infrastructure and transport projects to provide a central data source for its geographically dispersed teams. Major projects include **Translink** public transport operations, and the 10-year, **\$8.5b Bruce Highway Upgrade Programme**.



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BUILDING BETTER RELATIONSHIPS